



Coordinated vulnerability disclosure

Contact: info@eocgroup.com

Applicable as of 2026

At EOC, we take the security of our systems, data, and users seriously. We recognize the valuable role that security researchers and ethical hackers play in helping us maintain a secure environment.

If you have found a vulnerability in one of our systems, we would like to hear about it so that we can take measures as soon as possible. We would like to work with you to better protect our customers and our systems.

This Coordinated Vulnerability Disclosure (CVD) Policy outlines how you can report potential vulnerabilities responsibly and what you can expect from us in return.

Scope

This policy applies to:

- All public-facing systems and services owned or operated by EOC;
- Any vulnerabilities that could impact the confidentiality, integrity, or availability of our data or services.

Rules of engagement

When examining vulnerability, we kindly request the following from you:

- Do not exploit the vulnerability beyond what is necessary to demonstrate it;
- Do not copy, modify or delete data from the product or system;
- Do not disclose the vulnerability to others until we have resolved it;
- Comply with all applicable laws during your research.

How to report

Please send your findings to: cvd@eocgroup.com

To allow us to further investigate the findings, please include:

- A detailed description of the vulnerability;
- Steps to reproduce the issue;
- Any relevant screenshots, logs, or proof-of-concept code;
- Your contact information (optional, if you wish to be acknowledged).

What you can expect from us

If you report a vulnerability in accordance with this policy:

- We will acknowledge your report within **5 business days**.
- We will keep you informed of our progress in resolving the issue.
- We will treat your report confidentially.
- We may publicly acknowledge your contribution (with your consent).

We will not pursue legal action against individuals who:

- Act in good faith;
- Follow this policy;
- Avoid privacy violations, data destruction, or service disruption.

We do not currently have a reward program for reporting vulnerabilities.